

COMPARE VINYL DECKING WARRANTIES

	DURADEK	DECKRITE		DEC-K-ING	DEC-TEC	DEKSMART	DUCAN	INTELLIDECK	LONSEAL	TUFDEK	WEATHERDEK
Series	Ultra	Platinum		Roofseal	Select	Ultra	Dek-Master	N/A	Londeck	Pro	Plus Series
Link to Online Warranty	Warranty November 2017	US Unavailable Publicly	Canada Unavailable Publicly	Warranty No Date	Warranty August 2016	Warranty 2017	Warranty No Date	Warranty No Date	Warranty July 2015	Warranty October 2015	Warranty January 2017
Transferable to New Owner	Yes	Unknown	Unknown	Unknown	Not Transferable	Unknown	Unknown	Not Transferable	Unknown	Not Transferable	Not Transferable
Product Warranty (Free from Manufacturing Defects Causing Leaks)	10 Years	7 Years Limited	Unknown	10 -15 Years (1)	10 Years	15 Years	7 Years	15 Years	5 Years	10 or 15 Years (6)	10 - 15 Years (9)
Warranty Terms	Repair or Replace	Unknown	Unknown	Cost of Materials	Provide Membrane or Refund	Repair or replace	Repair or Replace	0 - 10 = ? 10 - 15 = Pro-rated Materials or Refund	Repair or Replace	Repair or Refund (Pro-rated) (7)	Repair or Refund (Pro-rated)
Appearance Warranty	Yes - 5 Years	Unknown	Unknown	No	No	Yes - 5 Years	Yes - 3 Years	Yes - 5 Years	No	No	Yes - 5 Years
Workmanship Warranty	Dictated by Installation Co.	Unknown	Unknown	Dictated by Installation Co.	No	Dictated by Installation Co.	No	No	5 Years Limited	5 Years Limited	5 Years Limited
Labor Costs Covered											
- For Product Defects	Yes - 10 Years	Unknown	Unknown	No	No	Yes - 2 Years	No	No	Yes (5)	Yes (8)	Yes
- For Appearance	Yes - 2 Years	Unknown	Unknown	No	No	Yes - 2 Years	No	No	No	No	Yes - 2 Years
Restrictions				See Page 2 for Restrictions: (2)	Must register warranty within 90 days to be effective		Appearance Warranty does not cover fading, discoloration, or other color variance	See Page 2 for Restrictions: (3) (4)		Must Perform 6 Part Maintenance Program. See Page 2 for more Restrictions: (7)	

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All information is publicly available on each website, as of November 21, 2017

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Notes:

- (1) *Dec-K-ing 10th to 15th Years only apply when installed by a Certified Applicator using the V-Kote Tech System*
- (2) *Dec-K-ing Warranty for Years 0 - 5 is a refund of the original purchase price of the membrane
For Years 5 - 10 it is a pro-rated refund portion of original purchase price of membrane (Unclear if it's installer price or homeowner price.)
Years 10 - 15 are only if it was installed by an authorized Dec-K-ing Dealer*
- (3) *For IntelliDeck's appearance warranty, a grayscale color rating change of "3" is considered normal. (Very subjective)*
- (4) *Warranty is given to "factory trained IntelliDeck Installer" that originally purchases and installs; NOT the building owner
Failure to follow the IntelliDeck "Care and Cleaning Guidelines" will void warranty.*
- (5) *"Lonseal will pay... where labor and material costs are not in excess of the total cost of replacement vinyl." - Unclear Warranty*
- (6) *Tufdek's online warranty does not specify the difference between their 10 Year and their 15 Year Warranties*
- (7) *Tufdek's Prorated Warranty Refund = Purchase Price x Number of Months Remaining ÷ Total Number of Months
Purchase Price = Amount the DEALER paid to TUFF INDUSTRIES, NOT what the building owner paid.
Ex: If the product cost on a typical deck is approximately 1/3, then at the beginning of the 10 Year Warranty on a \$2000 deck,
the refund would be $(1/3 \text{ of } \$2000 = \$666.66) \times 12 \text{ Months} \div 120 \text{ Months} = \text{Refund of } \66.66
So at the beginning of the 10th Year of the Warranty, the refund would only be 3.3%.*
- (8) *Tufdek's warranty for labor costs on product defects is dependent on if Maintenance Program has been performed yearly*
- (9) *Weatherdek product warranty terms are 10 Years for the Contract, Classic & Designer Plus Series and 15 Years for the Signature Stone & Marble Tile Plus*

Conclusions:

- *Duradek is the Only Company to Offer a Warranty that is Transferable*
- *Duradek is the Only Company that has been around for over 4 Warranty Cycles (Over 40 Years)*
- *Duradek is one of the few companies to offer an Appearance Warranty*
- *Duradek is one of the few companies to cover Labor Costs on both Appearance and Material Defect Related Issues*